



## **A Culture of Safeguarding**

Nga Whaea Atawhai o Aotearoa Sisters of Mercy New Zealand are committed to promoting and maintaining an environment which respects and acknowledges the dignity of each person.

We are committed to safeguarding children and those who are vulnerable in places where we work, volunteer or journey with people in our mission of mercy.

As part of the Catholic Church in Aotearoa New Zealand, we work together for a safe church where the safeguarding of children and vulnerable adults is integral to our lives and ministries.

As part of the Church in Aotearoa New Zealand we commit to:

National Safeguarding Guidelines  
Standards for Creating and Maintaining a Safeguarding Culture  
Safeguarding Policy  
Complaints and Concerns Policy  
Code of Conduct for Employees and Volunteers

These documents and Church protocols such as *Te Houhanga Rongo A Path to Healing and Integrity in Ministry* to which we are signatories can be found by following the link:

<https://safeguarding.catholic.org.nz/documents-policies>

## **Concerns and Complaints**

If you have a concern or complaint about harm you can contact the Congregation directly:

Phone: 04 831 0300 or email: [safeguarding@mercy.org.nz](mailto:safeguarding@mercy.org.nz)

**or** you can contact the National Office for Professional Standards:

Phone: 0800 114 622 or email: [prof.standards@nzcbc.org.nz](mailto:prof.standards@nzcbc.org.nz).